



Frequently asked questions (FAQ'S):

Where is the Splash Park located?

The address is 300 Sherri Lane, Excelsior Springs, MO 64024

What are the hours of operation for the Splash Park?

The Splash Park is open Monday through Friday from 10:00 AM – 8:00 PM

The Splash Park is open Saturday & Sunday from 10:00 AM – 5:00 PM

(reservations can be made from 5:30 PM – 7:00 PM and/or 7:30 PM – 9:00 PM on Saturday's & Sunday's only)

How much does it cost?

Free! There is no admission charge

What do I do in case of an emergency?

In an emergency Call 911! The Splash Park is located at 300 Sherri Lane, Excelsior Springs, MO 64024

What time does the concession stand open?

There will be a small concession stand open during operating hours

Can children come to the park alone?

No, we ask that all children are accompanied by an adult.

What is the proper attire?

- Appropriate Swim or street attire is required to use the splash park
- Swim Diapers are required for our diaper wearing guests
- Rubber sole shoes/water shoes are strongly recommended

Is the Splash Park wheelchair accessible?

Yes! There is a concrete path from the parking areas to the restroom facility and Splash Park areas. The Splash Park has a concrete surface and includes several water features that spray at variable heights from ground to upwards of 10 feet. An aquatic wheelchair for an adult or child can be checked out at the concession stand.

Can we make reservations? Can we reserve the Picnic Shelter?

Reservations are accepted at the Splash Park. Visit www.esparcsrec.com/rainbowsplashpark for more info

Are there changing tables in the bathrooms?

Yes, there are changing tables in the male and female restrooms

Can we bring our own food?

Yes, you can bring your own food and drinks (non-alcoholic) plastic containers only. No glass, as broken glass and bare feet do not mix.

Can I bring my own pop-up tent and chairs?

No, we have some shade structures & shelter available and ask you not bring your own pop up tent and chairs.

Are there electrical outlets?

Yes, there are a couple of electrical outlets available in the shelter.

Can I bring my own water toys?

No need to bring water toys. There are plenty of great water features to keep you busy.

Is the water safe?

YES! Sanitation methods include a filtration system to remove pollutants, disinfection (chlorine based) to kill microorganisms. The water is tested every day by a certified Aquatic Facility Operator to make sure water levels are safe for your enjoyment. Enjoy the water but please do not climb on the equipment, drink the water, spit or spout the water from your mouth.

How do I enter and exit the Splash Park?

Everyone entering and exiting the Splash Park should go through the restroom facility. Each person using the Splash Park should shower before and after using the facility.

Is there a lifeguard/staff on duty?

Since the Splash Park does not have any standing water, a lifeguard is not required. A supervisor is on site in the concessions to assist with any needs. In case of emergency call 911.

What if I hear thunder or see lightening?

At the first sign of thunder or lightening, vacate the Splash Park and seek shelter.

Are bikes, roller blades or skateboards allowed on the Splash Park?

Bikes, roller blades or skateboards and similar recreational equipment must be left outside the Splash Park area.

Are pets allowed?

No

Who do we contact with questions, comments, or concerns?

Contact Excelsior Springs Parks and Recreation Department at 816-630-1040. In case of an emergency call 911.